

Appendix 2: Summary of WSCC EVCP Concession Contract

West Sussex Chargepoint Network.

Supplier will be responsible for planning, funding, building, marketing and operating publicly accessible chargepoint network across West Sussex, as well as providing an on-going 24/7 service (including the management of payments and support), maintenance and repair to ensure the network is fully operational at all times.

Contract Type: 100% concession

Contract Length: 7 years with the option to extend up to a further 3 years (on a 1 + 1 + 1 basis).

Critical Success Factors

The Council and Key Delivery Authorities expect the charging solution in West Sussex to deliver the following outcomes:

- 1. One consistent, affordable, easy to use, reliable, widely accessible and recognisable chargepoint network across the entire county, providing renewable energy charging, focusing on locations that serve communities that do not have access to off road parking.**

- 2. All communities can access the charging solution.**

The charging solution must focus on providing infrastructure for communities that cannot install chargepoints themselves, so areas without access to off road parking. It must also address the whole county, ensuring all communities have access to infrastructure.

We expect that more commercially viable sites will support less commercially viable sites across the county, resulting in a county-wide network that all communities are able to access.

Chargepoints will be found on street, in public sector car parks, and on community assets county wide.

- 3. Chargepoint locations will reflect our aspirations around sustainable transport solutions.**

We wish to target locations close to users' homes, their preferred charging location – reducing the need for additional journeys to charge or encouraging people to drive to destinations to charge where they would previously have travelled another way.

- 4. An experience that is synonymous with affordability, quality, and reliability.**

Residents are key to success and should be at the heart of the solution.

We want customers to be confident they understand what they are paying for, that the chargepoints will work when they need them, and they are supported when something doesn't work as expected.

- 5. Clear consistent pricing**

We know that EV users want transparency when it comes to pricing structures. We want our network to be clear and easy to understand, so that customers know what they will pay to charge their car before they plug in.

They will understand the different charging options available to them, be able to make an informed choice as their options on how to charge and know the prices for these will not change wherever they are in the county.

6. Easy to Access

Customers will have a choice of options for accessing the chargepoints and be able to decide which works for them.

We know that not all West Sussex residents are comfortable with app technology, so options must include RFID cards and Pay as you go as well as an app.

7. High Profile

West Sussex residents will know about current chargepoints and future plans and how to shape them.

8. Future Proofed

We want to see a network that is fit for the future and is limited against redundancy.

We understand that EV charging is a rapidly evolving technology, but we want to see chargers that last, that can stand the test of the time, without the need for rapid turnover, and disruption for customers.

When chargepoints are installed, we want them to be part of a planned growth programme so that if or when an upgrade is required, this is limited to above ground kit and more disruptive below ground works are not necessary.

9. Innovation

With new technology comes new opportunities. We want West Sussex residents to benefit from new developments and evolutions in EV charging and want to see a network that provides the best available service.

Public and Community Land Solution

The County Council aspires to work in partnership with all community landowners to provide a comprehensive and cohesive solution on public land. We believe that if we can consider all community land when planning a charging network there would be significant benefits to our residents. We could:

- provide a joined-up solution, which looks, and is accessed in, the same way across the county making it easier for people to use;
- provide chargepoints in the best locations for the users, rather than in the places we have the land / space to do it;
- enable chargepoints to be delivered faster across the whole county as the chances of finding more feasible and achievable sites will be increased if we maximise potentially “in scope” public land;
- avoid duplicating provision in a single area;
- access significantly more government funding than acting alone, and thereby deliver more infrastructure within the county.

Collaborating Organisation: Joins during contract term using an Access Agreement.
Represented on the Board by West Sussex County Council as lead authority.